



Duckys Window Cleaning

## Pre-Screening Questionnaire for Crew Position

Thank you for expressing interest in the Crew position at Duckys Window Cleaning. We appreciate your desire to join our team and contribute to our continued success. Before moving forward with the interview process, we would like to gather some additional information to ensure the best possible fit.

Please take a moment to respond to the following pre-screening questions.

When finished, please email the document to **lmo@duckyscleaning.com**.

Please make space between questions and answers, and please answer questions in an easy-to-read font and color, such as “**Red Bold Times New Roman**”.

## **YOU MUST BE ELIGIBLE TO WORK IN THE US TO PROCEED WITH SCREENING**

1. **\*\*Window Cleaning Experience:\*\***

a. How many years of experience do you have in the window cleaning industry, specifically?

b. If yes, can you share examples of significant projects or challenges you have encountered in your window cleaning career?

2. **Understanding of Safety Procedures:**

a. What safety measures are crucial in the window cleaning profession, and how do you ensure your own safety and that of others?

b. Have you undergone any safety training or certifications related to window cleaning?

3. **Technical Skills:**

a. Describe the techniques and methods you use for cleaning different types of windows, including residential and commercial.

b. Are you familiar with the use of specialized equipment, such as water-fed poles or rope access systems?

4. **Customer Interaction:**

a. How do you approach customer interaction while performing window cleaning services?

b. Can you provide an example of a positive customer interaction that stood out to you?

5. **Adaptability:**

a. Window cleaning often involves working at various heights and in different environments. How do you adapt to different work conditions?

b. Share an experience where you had to adjust your approach due to unexpected challenges during a window cleaning job.

6. **\*\*Team Collaboration:\*\***

a. In what ways do you collaborate with other team members to ensure efficient and effective window cleaning services?

7. **\*\*Tools and Equipment:\*\***

a. What types of tools and equipment are you experienced in using for window cleaning?

b. Are you familiar with the maintenance and care of window cleaning tools?

Please respond to these questions at your earliest convenience. Your answers will help us better understand your qualifications and ensure that we can have a more productive conversation during the upcoming interview process.

We appreciate your time and effort in completing this pre-screening questionnaire. If you have any questions, feel free to reach out.

Best regards,

Luke Morrison and Cameron Rossmiller

Co-Owners

Duckys Window Cleaning